

returns information.

NEED HELP?

Contact our Customer Services Team on:
01543 431 953
OR
Email: weborders@partsworldgroup.com



Pack your return parcel well.
Items must be returned in their
original packaging.



Don't forget to include this form
with your return parcel.

Name:	<input type="text"/>	Order Number	<input type="text"/>	Email:	<input type="text"/>
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QTY	Part Number	Return Code	Return Codes
<input type="text"/>	<input type="text"/>	<input type="text"/>	<ol style="list-style-type: none">1. Faulty item2. Received incorrect item3. Ordered incorrect item4. Damaged on arrival5. Item does not fit6. Changed my mind7. Other (please state)
<input type="text"/>	<input type="text"/>	<input type="text"/>	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
<input type="text"/>	<input type="text"/>	<input type="text"/>	

Returns Information

You can cancel your purchase at any time either before or up to 14 working days* following the day you receive the goods by completing our Returns Form.

You will then have a further 14 working days to return the goods back to us.

* working days means all days other than Saturdays, Sundays and Public Holidays.

Parts that have been specially ordered (for example left-hand drive products, keys, locks, VIN specific or some electrical parts) are non-returnable due to the nature of these parts.

All returned parts must include a copy of our returns label enclosed in the parcel.

We are unable to refund your original shipping fee or cover the cost of return shipping for items that are unwanted or have been ordered incorrectly.

Once we have received your item at our warehouse we will aim to process your refund as quickly as possible, however in exceptionally busy periods this may take up to 14 days.

Please note that once your refund is processed by us it may take a further 3-4 working days for the funds to show in your account due to the lead time with most banks.

All parts must be in the original packaging, be new and in unused condition.

If you have any further questions please contact us and we will be happy to help you

Partsworld Limited
Returns
Unit C Orbital Way
Cannock
WS11 8XW